

Community Update – Summer, 2003

from the

Board of Trustees

Moccasin Bend Mental Health Institute

Chattanooga, Tennessee



Published by the MBMHI Board of Trustees to inform our community about programs, services, and recent happenings at Moccasin Bend Mental Health Institute.

MBMHI 's ANNUAL SERVICE AWARDS

Service Awards were presented to employees for 2002, who have 5, 10, 15, 20, 30 and 35 years of service by William L. Ventress, Chief Officer and Cynthia Honeycutt, Director of Human Resources on April 30, 2003. **CONGRATULATIONS TO THESE EMPLOYEES.** The recipients to receive awards were **35 years** Peyton Carter and Georgianna Parson. **30 years** Sharon Anderson, Curtis Blocker, Carolyn Bridges, William Massingill, Thomas McClarty and Sandra Melvin **25 years** Gloria Bulloch, Larry Grant, Holly Metcalf, Daisy Mitchell, Dorothy Priest, Helen Reasons, Bernice Slatton, Jerry Spangler, Donald Staples, Ann Summey and Robin Williams **20 years** Jerry Church, Rob Cotterman, Malinda Hardy, Dorothy Henry, Wayne Hickman and Sadie Smith **15 years** Merlin Coats, Dr. Patrick Craven, David Crownover, Linda Darby, Remon McGee, Imogene Neal, Randall Richards and Fran Robertson **10 years** Gary Carnes, Francis Graham, Sidney Miller, Alexander Moore, Kathy Phipps and Polly Sisson **5 years** Tara Duncan, Dr. Terry Holmes, Grace Jump and Gary Moye.

CHIEF OFFICER COMMENTS

The summer at MBMHI has been an active one, with high admissions, promotions, retirements, employee recognition, and an unannounced JCAHO survey (Joint Commission on Accreditation of Healthcare Organizations)! Our staff has performed well in the face of the dramatic rise in admissions and the never-ending pursuit of Service Excellence. Over the past months, representatives of TDMHDD, the Institute and the National Park Service has met in order to bring closure to the "National Park Issue." After all is said and done, the Institute will co-exist with the National Park on Moccasin Bend; a win-win for all. As we move into the fall of the year, MBMHI will see: the renovations to our acute units begin; occupation of the Johnson Center Building by administrative support staff; and hopefully a broadening of community-based services. We will strive to work with our service recipients, the families, advocates, and others in order to solidify our place in the treatment continuum. Thank you.

Bill Ventress, Chief Officer

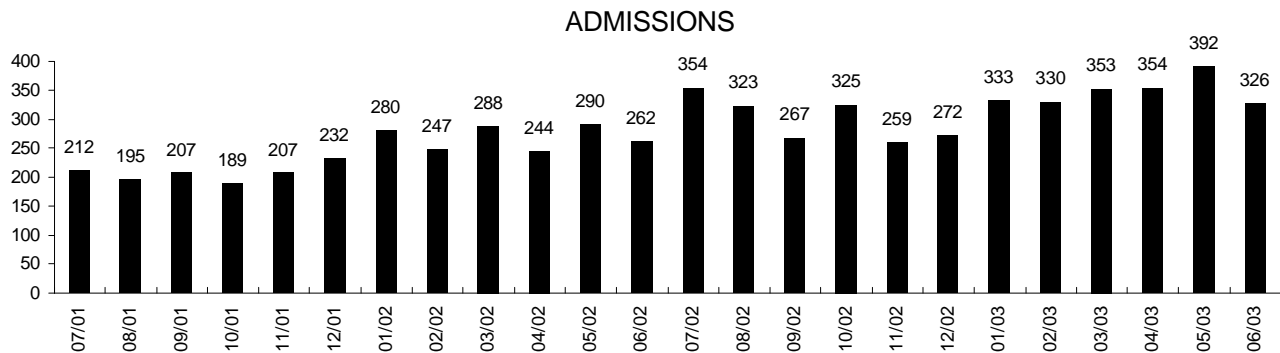
MBMHI RECENT PROMOTIONS

It is with great pleasure that the following promotions are announced: John Monroe has been promoted to Assistant Superintendent of Administrative Services. Mr. Monroe has been with the State for 30 plus years of service. Prior to his promotion, he served as Fiscal Director of the facility. This department provides administrative support to the patients and management staff here at Moccasin Bend Mental Health Institute.

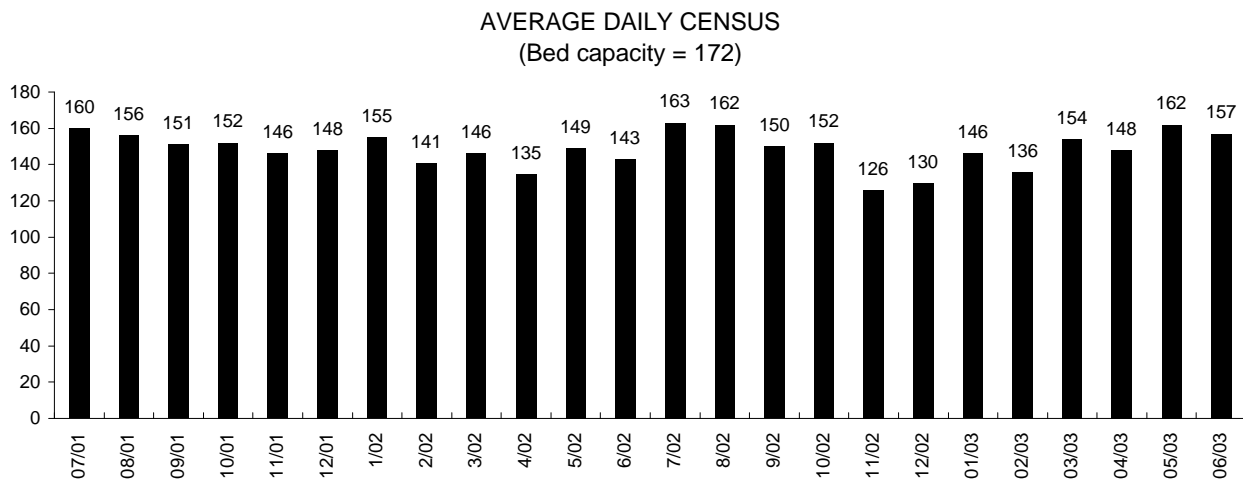
Judy Nance has been promoted to the position of Assistant Superintendent of Quality Management. Ms. Nance has 35 plus years of service with MBMHI. She was Director of Standards and Compliance, Q.A. before this promotion. This department will direct all operations of quality management, quality improvement, performance improvement, licensure, health information management, utilization review and all things concerning compliance and accreditation. Please join us in congratulating John and Judy on their recent promotions.

INSTITUTE ADMISSIONS and AVERAGE DAILY CENSUS

The following graphs illustrate Moccasin Bend's admissions and average daily census for each month of fiscal year 2001-2002 and 2002-2003. We continue to have record numbers of admissions.



The average daily census was higher than for the previous year. Average length of stay for fiscal year 2001-2002 and 2002- 2003 was 10 days for the Acute Care Program.



**MOCCASIN BEND
MENTAL HEALTH INSTITUTE
100 Moccasin Bend Road
Chattanooga, Tennessee 37405**

Board of Trustees:

Bill McAfee, Chairman – Chattanooga
Paul Starnes, Vice-Chairman – Chatta.
Henry Bowles -- Chattanooga
Susan Bryan – Lookout Mountain
Fred Coats, PhD – Chattanooga
Charles Dickens -- Chattanooga
Louis Garcia – Lookout Mountain
Scott Hammond – Chattanooga
Estella Harvey – Chattanooga
Betty King – Monteagle
Harry Landreth - Spring City
Donna Nelson – Decatur
Gene Pool -- Spring City
Frank M. Robbins, III – Chattanooga
Dot Sertel – Chattanooga

Visit MBMHI on the web:
www.state.tn.us/mental/mhs/moc.html